



INTERIORS
NEXT DOOR
by Sahar

Terms and Conditions

****Interiors Next Door by Sahar****

ABN: 55 819 889 751

Registered Business Name: INTERIORS NEXT DOOR

Registered Address: 36 Linfield Parade, Wollert VIC 3750

Trading as: Interiors Next Door by Sahar

Website: www.interiorsnextdoor.com

1. Overview

These Terms and Conditions apply to all services provided by Interiors Next Door by Sahar ("we", "us", "our", or "the Business") to clients ("you", "your"). By engaging our services, you agree to be bound by these Terms.

2. Definitions

For the purposes of these Terms and Conditions:

- "Business" means INTERIORS NEXT DOOR (ABN 55 819 889 751).
- "Trading Name" means Interiors Next Door by Sahar.
- "Consumer" means any individual or entity acquiring our services, as defined under the Australian Consumer Law (Schedule 2 of the Competition and Consumer Act 2010 (Cth)).
- "Services" means all design consultations, virtual e-design services, bespoke or off-the-shelf design packages, FF&E sourcing, and project management services provided by the Business.
- "Website" means www.interiorsnextdoor.com.
- "Writing" or "Written" includes communication by email, website messages, digital messaging platforms (e.g. WhatsApp, Instagram DMs), and other electronic correspondence.
- Words importing the singular include the plural and vice versa.
- Words importing one gender include all genders.
- References to persons include individuals, partnerships, companies, and other legal entities.



- Headings are provided for ease of navigation and do not affect the interpretation of these Terms.

3. Scope of Services

We specialise in virtual, e-design interior services Australia-wide, offering:

- Interior design consultations;
- Virtual e-design packages;
- Bespoke services;
- Furniture, fixture, and equipment (FF&E) sourcing;
- Project management services (where engaged)

Important Note: All drawings, sketches, models, and design outputs are for conceptual and informational purposes only and are not to be used for construction or regulatory compliance.

4. Design Workflow

Our standard workflow (tailored per project) typically includes the following steps:

1. Submission of Welcome Questionnaire and required information;
2. Initial consultation;
3. Concept development (schematic design) and sign-off;
4. 2D space planning;
5. 3D visualisation, including FF&E and colour palettes, and sign-off;
6. Finalisation of materials, finishes, and styling items, and sign-off;
7. Custom joinery designs and sign-off;
8. Technical drawings (lighting/electrical) and sign-off;
9. Construction (client's responsibility);
10. Furnishing and styling (including photography access).

5. Changes, Revisions & Sign-Off

- Revisions are welcome up until the sign-off at each design stage.
- Any changes requested after a design stage has been signed off will incur additional charges at the prevailing hourly rate or an agreed package price.

6. Fees and Payment

- Our standard hourly rate is AUD \$200, unless a different rate has been agreed in writing.
- Fee caps are determined per project and communicated upfront.
- Projects ≤ AUD \$5,000: full payment required upfront.
- Projects > AUD \$5,000: 50% deposit upfront, balance payable in phases at milestone sign-offs.
- All payments must be made in full before the furnishing and styling stage.
- Payments are non-refundable except as required under Australian Consumer Law.

7. Project Management and Sourcing

- For clients who engage us for project management, we may act as either agent (on behalf of the client) or principal (on our own behalf) when sourcing FF&E.
- A flat fee of 20% on the cost of sourced items is charged in addition to project management fees when we act as agent.

8. Cancellations and Refunds

In accordance with the Australian Consumer Law (ACL):

- You may cancel services at any time.
- However, all work completed up to the cancellation date must be paid in full.
- We do not provide refunds for change of mind or partial completion, except where required by ACL.

9. Intellectual Property

- All intellectual property, including but not limited to designs, drawings, concepts, specifications, and consultation notes, remains the sole and exclusive property of the Business.
- Clients receive a limited, non-transferable licence to use the deliverables only for the specific project for which they were provided.
- Reuse, reproduction, or adaptation of designs for other projects, properties, or purposes is strictly prohibited unless express written consent is provided by the Business.
- Any unauthorised use or claim of ownership constitutes a breach of these Terms.

10. Business Use of Designs

We retain the right to use any design outputs (including mood boards, visuals, e-design packs, FF&E schedules, and photographs) for:

- Marketing and advertising;
- Portfolio and website display;
- Social media;
- Competitions;
- Educational and promotional activities;
- Any other lawful purpose.

11. Third Parties and Implementation

- The Business may recommend third-party suppliers or service providers but holds no responsibility or liability for their conduct, pricing, or workmanship.
- Clients are responsible for contracting, managing, and supervising any builders, trades, or installers.

12. Limitation of Liability

- While we endeavour to deliver all services with care and skill, we do not guarantee exact results.
- We are not liable for indirect or consequential losses arising from delays,

miscommunications, or third-party performance.

- To the fullest extent permitted by law, our liability is limited to resupplying the services or refunding amounts paid.

13. Governing Law and Jurisdiction

- These Terms are governed by the laws of Victoria, Australia.
- Any dispute, claim, or legal proceedings will be subject to the exclusive jurisdiction of the courts of Victoria.

Last updated: 05 May 2025